

Water, Fire, Smoke, or Storm Damage?

**10 sanity-saving tips
you need before hiring
a restoration company!**





RESTORATION AND MITIGATION SERVICES: WHO YOU TRUST IS YOUR CHOICE, NOT YOUR INSURANCE COMPANYS



Significant structural damage impacts the lives of hundreds of property owners across the country every year. Water, fire, smoke, and storm damage are the culprits in countless property disasters, affecting homes and businesses alike. Hiring a restoration company is often a decision that must be made under stressful circumstances and property damage is a time-sensitive issue.

You need to be sure that you entrust this task to a team of qualified and experienced professionals who will deliver results as efficiently and safely as possible.

Natural disasters strike indiscriminately. They can happen at any time, and their financial consequences are often impossible to predict. Each situation is extremely specific and requires the mobilization of different skilled specialists in the restoration and mitigation industry. The process of coordinating with insurance adjusters and securing a reliable team can be overwhelming. Finding a one-stop solution significantly reduces the stress of this process and our company takes pride in offering a service that assists homeowners during times of uncertainty.

Can-Restore is fully equipped to handle a range of restoration and mitigation responsibilities. We offer comprehensive turnkey services, meaning that we oversee each part of the restoration process and eliminate the hassle of interacting with multiple companies. Our team provides streamlined solutions and support throughout every part of this process. We coordinate a variety of related services under a single business umbrella so that each client can access emergency response, restoration, and estimation teams with one phone call. Safety is a major priority and we work exclusively with industry professionals that you can trust.

We value communication and customer satisfaction above all else. Corporate competitors have lost a sense of connection that we are determined to retain as a family operated business. Our team of experts is available throughout the restoration process to consult and explain the step-by-step approach we use when returning your home to livable conditions. Although we may subcontract specialists throughout the cleanup process, an appointed superintendent will manage each project and act as the main contact for homeowners.

Your insurance agency will provide a list of recommended restoration teams and companies for consideration in the aftermath of property damage. While it's important to comply with the terms of your insurance coverage, you are not obligated to select any of the companies they suggest if you are not comfortable. Ultimately, you are entitled to choose whichever company you feel most confident in and should carefully assess the aspect of each candidate to make the most informed decision.

WATER DAMAGE AND RESTORATION: YOU CAN'T EVEN SEE THE REAL DANGERS



Flooding is a natural disaster that damages and destroys property with little to no warning. In the aftermath of a flood, it may be difficult to determine the best course of action to salvage property and accurately assess the level of damage. When flooding affects your home or business, the repairs can be daunting but should be handled immediately. Timing plays an extremely significant part in determining the extent of structural water damage. Floors, walls, carpeting, and ceilings are vulnerable to exposure from fast rising floodwater and complications can arise if preventative action isn't taken.



Leaks are often less dangerous as a source of water damage, but can be just as destructive to personal property and homes. Drying, disinfecting, and deodorizing homes is essential to a complete restoration. If sewage pipes are compromised, the hazard of exposure to waste is a danger that needs to be acknowledged and dealt with as quickly as possible.

We understand that water damage doesn't necessarily happen during business hours. That's why our IICRC certified technicians are on call 24 hours a day, 7 days a week. We ensure that a mobile team is ready to deploy at any time, day or night, should the need arise for cleanup services. Wood, carpet, upholstery, or vinyl can be effectively dried and cleaned in a time frame that will allow you to move on with your life and eliminate any delays.

The immediate effects of water damage are not necessarily the most difficult to overcome. Mold and mildew are long-term consequences that need to be addressed before they endanger the residents of any property that has been exposed. Deodorization is another critical service that should be considered when dealing with water damage from flooding or leaks. Antimicrobial treatments are another option that can contribute to safety in the process of restoration.

Depending on the level of property damage, items such as furniture may need to be put into storage temporarily to ensure optimal restoration to your home or business. Sensitive documents may need to be restored, and we can coordinate the involvement of specialists to make sure these valuable items are well taken care of during the cleanup process. Electronics may need to be replaced. We can coordinate with insurance adjusters to make sure your claim is fully understood and honored.

MOLD CLEANUP AND REMOVAL: WHY IT'S NOT JUST A NICE IDEA



Unfortunately, water damage can lead to serious unforeseen complications if it is untreated or goes unnoticed. Mold and mildew are dangerous byproducts of flooding or leaking. Initial water extraction and dry cleaning are meant to solve the immediate problem, but only a team of

professionals can accurately assess and eliminate potential microbial hotspots that could lead to issues in the long-term.

Identifying the source of a leak will help determine the best way to treat and restore any property damage. Once the problem has been localized, the solution will be to dry out the area and prevent any further moisture from affecting your property and putting inhabitants at risk of exposure to harmful contaminants. Securing proper ventilation will make it less likely that this problem will affect your home or business in the future. Mold remediation is essential if your property has been exposed to water damage.

The first step of the process is contacting a third party industrial hygienist to assess the property for mold. This specialist will be able to provide detailed insight into the scope of the problem and advise our team on the best approach to eradicating the microorganisms.

Mold and mildew can pose a range of health threats. Indoor exposure can be particularly harmful if inhabitants are unaware of spore growth and presence. Most situations of water damage are visibly identifiable and evident from early stages. However, other water damage is less obvious. Dampness can create an unsafe environment for people with allergies or sinus sensitivities. Mold and mildew can also aggravate existing respiratory conditions. This exposure may manifest as chronic congestion, coughing, wheezing, or other common trademarks of illness. If you think your work or

home environment may be compromised, call an expert to assess the property damage and clean out the affected areas.

Leaks in roofs, pipes, or vents can be a gateway to mold and mildew growth. Inefficient heating and air conditioning systems can also be at fault, but if you haven't identified the source of the problem, a professional assessment will help clarify the issue and prevent further damage from occurring.

If your business is suffering from the presence of microorganisms like mold or mildew, the problem needs to be isolated and contained before it affects too many people. Mold and mildew must be fully eradicated the first time around. You may be losing significant revenue every day that your staff is displaced. Even temporary housing can be disruptive and damage the productivity of your team. We want to get you back up and running quickly, making sure that the interim transition is as smooth as possible.

FIRE DAMAGE:

WHAT YOU NEED FROM THE MOMENT THE LAST FLAME IS EXTINGUISHED, ONWARD



Fire damage is an incredibly serious threat to the structural stability of any residential or commercial property. Fires can be extremely devastating events that displace your family or derail the productivity of your business without warning. Accidents or natural disasters cannot be completely prevented, but restoration

services can repair any damage and help make the affected environments safer and less vulnerable to future incidents.

Acting quickly can help reduce the impact fire or smoke damage has on your property. Our team of professionals will use their industry experience to provide relief from the intense stress and chaos of such a disorienting



event. To begin with, we can estimate repair feasibility and provide realistic assessment on the salvaging process. Cleaning and restoration depend largely on the extent of the damage. We have seen and handled moderate to severe fire damage and can guarantee an optimal customized plan from our emergency response team.

Soot is an airborne contaminant that is a direct result of fire. In properties that experience fire damage, soot is a danger to health and safety and needs to be effectively removed before any occupants return to the building in question. Our team has years of combined experience dealing with these environmental hazards with great caution and expertise. Personal belongings are treated with the utmost care and we can provide insight on the best ways to preserve these valuable items, reducing the impact that fire damage, odor, or soot have. Fires destroy so much that we take it very seriously when given the opportunity to salvage personal property.

Experienced technicians will know to look for the impact of three key elements: fire, smoke, and heat damage. During a fire, intense heat rises and scorches ceilings. That's why fire damage must be assessed from top to bottom. After the initial investigation, our team will be able to assess your situation and determine the impact of damage on structural integrity at your property. Buildings are porous and often absorb unseen damage. We are thoroughly dedicated to a high level of professionalism and won't overlook hidden problems that might crop up in the future.

Restoring fire-damaged properties is a highly specialized skill. With the right equipment, resources, and experience, fire restoration can achieve seamless results. It might be difficult to believe, but sometimes fire damage presents an opportunity for restoration that looks even better than the original property did. We are committed to hitting the highest mark with regard to quality and will collaborate with you every step of the way to reduce anxiety and make you as comfortable as possible.

SMOKE DAMAGE:

FAST ACTION IS YOUR BEST HOPE FOR BREATHING EASY AGAIN



Smoke is often an unexpectedly problematic byproduct of fire damage. As soon as it's deemed safe to enter the affected area, take steps to ventilate any items exposed to the fire. Smoke can linger and cause long-term respiratory issues for residents.

Textiles in particular are vulnerable to this problem, including drapes, upholstered furniture, and carpets. Professional deodorizing methods are imperative to counteract smoke damage. Packouts and storage may be necessary to thoroughly clean and restore any area that has been exposed to fire and smoke damage.

Due to the particular complexity of smoke and fire damage, we seek the expertise of specialists in matters such as ozone treatment and air purification. By assembling a professional network within our industry, we ensure that our services are the best available to any client and that the work we do is the highest quality. Our team coordinates a full-service experience that restores fire damage quickly, safely, and expertly.

The longer smoke damage is unattended, the harder it is to reverse the affects. Most indoor surfaces are subject to discoloration within the first few hours of exposure. Chemical counteracting agents are released into damaged areas and used to eliminate odors that may be trapped in nooks and crannies. But as time elapses, the project becomes more extensive. We are dedicated to minimizing the impact smoke damage has on your day-to-day life.

Smoke can even permeate walls and enter ventilation systems where the odor may become trapped in the air ducts. This can be extremely challenging to remove but must be dealt with in order to make your living conditions as safe as possible. Prolonged exposure to smoke or fire residue

may contribute to a variety of health problems, such as skin irritation. It has also been shown to exacerbate existing respiratory issues. From start to finish we are committed to overseeing and implementing the restoration process on every level so that you, your family, or your staff can get back to business as usual in a timely manner.

Smoke residue is acidic and must be dealt with immediately. If given the chance to linger, this damage can corrode surfaces such as ceilings and walls. This corrosion will lead to stains that can be incredibly difficult to remove. Attempting to clean these surfaces without professional supervision could cause the stains and odors to set more permanently. You can rely on our team of experts for a quick assessment and plan of action when it comes to minimizing smoke damage and restoring your property to its previous condition.

STORM DAMAGE: EVERYTHING YOU NEED TO RECOVER FROM ANY NATURAL DISASTER



Tornadoes, rain, lightning, hail, and ice storms are all potential threats in Georgia. Storms cause some of the most extensive property damage of any natural disaster and sometimes displace families from their homes if damages are extensive enough. They often combine different elements that create very chaotic restoration projects. Wind, fire, and water damage are common components of storms and can be extremely destructive forces.

The number one priority in counteracting storm damage is eliminating the potential for further loss by taking preventative action as soon as possible. We are happy to eliminate the middleman in the restoration process as it saves time, money, and makes our management much more smooth. This



means we can make arrangements according to the specific scope and nature of your personal property damage.

One of the major issues that we run across when dealing with storm damage is tree removal. In many cases, it is imperative to have a crane readily available to prevent further damage when homes or offices have been affected by heavy debris and fallen trees. Roofs in particular are vulnerable to tree damage and when a ceiling has been compromised it leaves the entire building vulnerable to outside elements. Exposure like that can significantly increase the potential for property damage if it isn't repaired in a timely manner.

Storm damage is often some of the highest intensity destruction we see. A demolition team is available and may be required to facilitate the repairs process if your home or office has too much structural damage. Even if the damage is not that severe, don't waste too much time before getting a professional assessment. Even though the prospect of restoration may seem overwhelming, it's best to act quickly. Many insurance policies enforce a time limit on the validity of their reimbursement. If you are concerned the window may have closed, we can discuss your restoration options from this point forward.

Natural disasters are crisis events. We understand that this level of damage is more than an inconvenience. It can be devastating on many levels to be without your home even temporarily. Anyone whose home or building has been seriously damaged can't afford to waste time making uninformed decisions or dealing with the stress of managing their own property restoration. Our team has combined experience with these situations and can provide consultation to our clients about the best approach to securing their residence and making it livable again.



THIRD-PARTY CONTRACTING: YOU'RE COVERED BY OUR UMBRELLA



When you are in a position of selecting a restoration company, you want to choose a team that will handle as much of the process as possible. Taking the lead on projects significantly reduces stress for our clients and allows us to coordinate with subcontractors in our professional network. This umbrella structure creates a cohesive work environment and allows us to achieve total restoration in a much more efficient timeframe. Not only do we reduce the hassle for our clients, we also get to create a streamlined workflow that produces better results.

Whether you are a homeowner, business owner, insurance provider or adjuster, we can reduce the stress of restoration and mitigation by managing multiple components of the process. Rather than dealing with several businesses for specialized services, let our team tap into a reliable professional network and get the work done as soon as possible. Our goal is to handle the finer details of each project and eliminate hassle.

It's important to Can-Restore that we get input from each of our clients during the restoration process. How can we hope to restore your home or office to the best of our capabilities without some guidance from the property owners? We want you to know that you have options.

INSURANCE APPROVED VENDOR: WHY USING ONE WILL PROTECT YOUR WALLET AND YOUR HOME

Rebuilding property that has been damaged in a storm or by water, smoke, or fire exposure is contingent upon the insurance claim you are entitled to. Having an insurance approved restoration vendor means that you can feel comfortable hiring the team you select, rather than the default preferred service provider your insurance company may suggest. You are entitled to choose the restoration company working on your property damage, so base your selection on which team you believe will work hardest and most efficiently to get the work done.

We work with your homeowner policy provider to facilitate a smooth restoration process and make every effort to communicate with the agency to create a financially accurate repair. We offer a wide range of professional services that can be customized to suit your needs.

National companies who we've worked with include:

- State Farm
- AllState
- Farmers Insurance
- Travelers
- Nationwide
- USAA
- AAA
- AIG
- And many more!



It does not matter which insurance you have, or even if your insurance only covers part of the work, we will work hard to get your life back to normal as soon as possible!



TEAM ACCREDITATION: BECAUSE THIS IS YOUR HOME

Every single member of our team has been rigorously reviewed and subjected to both background and drug testing. We have gone to great lengths to structure a reliable and productive team that you can trust. Our network is built on a reputation of excellence. Customer service is paramount in this process and we invest time to guarantee that each client will have a satisfactory experience.



The **Institution of Inspection, Cleaning, and Restoration Certification**

accreditation is a credential that we are extremely proud to have. It lets our customers know that we are a knowledgeable and recognized leader in our industry. This level of professionalism keeps us up to date with developments in technology, safety standards, and much more.

In the restoration and mitigation industry, time is everything. We understand that life goes on and that a prompt response is imperative. Most importantly, we get the job right the first time. Our team has been located in Georgia for 8 years and continues to build a solid reputation throughout the residential and business districts. Our individual team members have extensive industry experience and are personally certified in their fields. One call connects you with a representative who is ready to listen. When you contract our company for a restoration project, you will speak with a real person who can offer informed and knowledgeable guidance.



LICENSING AND CERTIFICATION: SERVES TO PROTECT YOU

Our Georgia licensing sets us apart from other competitors. We are industry certified, meaning that our standard of service has been approved at the highest level in the inspection, cleaning, and restoration field.

Georgia licensed contractors are approved for residential and general contracting work and must comply with standards of licensure, professional conduct imperatives, and are subject to accountability and review in the event of any incompetence or negligence.

Due to the constantly evolving nature of these regulations, our team is kept up to date on any developments in safety standards or general advancements in the industry. Very few restoration companies are invested in maintaining the level of professionalism that Can-Restore is committed.

Our Georgia licensing sets us apart from the competition and makes us accountable for the quality of work that we do and the reputation we establish within the restoration industry.



CONTACT INFORMATION: LOCATIONS NEAR YOU

Can-Restore Corporate Office

Canton, Georgia

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Can-Restore of North Georgia

Jasper, Georgia

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Can-Restore of East Georgia

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Dallas, Georgia

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